

Change of name form

Please use this form to change your name on the accounts you hold with Marcus.

If you have any questions or would like support completing this form, please call us on 0800 085 6789. Our lines are open 8am to 8pm, Monday to Friday (excluding bank holidays).

Supporting documents

Please make sure you upload or send the correct documents with this form. The easiest way to do this is to upload a copy of the original document to your account. If you're uploading supporting documents, it's important that we see the original.

Send us your documents online

Once you have completed this form, please upload online with any supporting documents using the instructions below.

Upload via desktop:

1. Log into your account
2. Select 'Documents' on the top of the page
3. Click the 'Upload a document' button and follow the onscreen instructions

Upload via app:

1. Log into your account
2. Select the person icon in the bottom right
3. Choose 'Documents' from the options
4. Click on the 'Upload a document' button and follow the onscreen instructions

Posting your documents

If you're posting your documents, we'd recommend you send certified copies rather than originals and send these securely, such as by recorded mail.

Section 1: Your account details

Please tell us the details of one of your accounts. Any changes you make will be applied across all the accounts you hold with us.

Account number

Sort code

____ _

____ _

Name on the account

Title

First name

Middle name

Surname

Section 2: Change of name – new details

Please enter your new details below.

Section 2a: New name on the account

Title

First name

Middle name

Surname

Section 2b: Reason for name change

Please select the option that applies to you from the boxes below. We need to see the original document, so please upload an image of the original. If you're posting the document to us, you can send us a certified copy if you prefer.

Marriage or Civil Partnership

Divorce or dissolved Civil Partnership

Other – please specify the reason

Please send us one of the following:

- **Passport** – photo page and page opposite
- **Full UK photocard driving licence** – copy of both sides and registered at current address
- **UK paper driving licence** – copy of both sides and registered at current address
- **EU national identity card** – copy of both sides
- **Marriage certificate**
- **Decree absolute**
- **Dissolution order**
- **Northern Ireland electoral card** – copy of both sides
- **UK Biometric Residence Permit (BRP)** – copy of both sides
- **Deed Poll**
- **Statutory declaration**

When you photograph or scan a document, make sure that the image is clear, complete and that all four corners of the document are showing

Section 3: Your personal data

The personal data that we collect is used to allow you to manage your account, help us comply with our legal and regulatory obligations, and for other purposes when it's within our legitimate interests to do so.

Your personal data will also be shared with third parties (including fraud prevention agencies and risk management companies) to verify your identity and to prevent fraud, money laundering and other financial crimes.

If fraud is detected, you could be refused certain services, finance or employment. Further details of how your personal data will be used – as well as your data protection rights – can be found in the privacy policy on our website: marcus.co.uk/privacy-policy.

You can also call us on 0800 085 6789 to request a copy of your data, from 8am to 8pm, Monday to Friday (excluding bank holidays).

Section 4: Declaration

I confirm and agree that the information provided in this form is true. I understand that the information that I have provided on this form will be used by you to update your records and I confirm that I will use the new name I have provided in Section 2 for all my future dealings with you.

Please sign below to confirm you have read and agreed to our use of your personal information and the declaration above. Please also sign with your new signature, if applicable.

Signature

New signature (if applicable)

Date
